

Social Work Triage System

Assessment Questions:

1. "It seems as though something is bothering you, would it be helpful to talk to one of our social workers?"

Yes. – Ask next question.

No. – Be sure to tell student that Social Workers are available to them if they change their mind.

2. "Do you feel unsafe or are you in danger of hurting yourself or someone else?"

Yes. – **P1**

No. – Ask next question.

3. "Do you need to speak with the Social Worker today or can it wait for sometime later this week?"

Yes. – **P2**

No, it can wait. - **P3**

Priority Level	Definition	Action
P1	Student is in crisis or there is an emergency situation. SW intervention is requested immediately.	PHONE CALL & TEXT (EX. "Student Name", P1)
P2	Student needs support as soon as SW is available. SW intervention is requested at some point during the school day.	TEXT (EX. "Student Name", P2)
P3	Student requests to speak with SW but it can wait 48-72 hours. SW will follow-up with student later in the week.	E-MAIL